

Reference Number	Red or Green Claim	Status Reason	Main Category	Primary Claim Type	Incident Date & Time	Incident Road	Junction	Road Direction/Carriageway	Description of Incident
RM9-00091322	Red Claim	Active	Pothole	Vehicle Damage	08/02/2026 13:14	M6	J15	Northbound	M6 Northbound Jct 15 Slip, Lane 1 of 2. Struck pothole in road in line with passenger side tyres. Front passenger side shortly after strike indicated a loss of tyre pressure of the TPMS. Pulled over to reinflate and unable to, could hear air escaping. Changed Tyre with spare and located puncture in sidewall requiring full replacement of the tyre. Tyre less than 1 year old with plenty of life on it. Vehicles tracking was also knocked out of alignment according to service engineer (and tyre was evenly worn when removed so not been out of tracking long term and therefore likely to have been the pothole). See report from service centre.
RM9-00089510	Red Claim	R-Decision	Pothole	Vehicle Damage	30/12/2025 06:30	M6	J15	Northbound	<p>On Tuesday 30 December, between approximately 05:30 and 07:00, I was leaving Keele Services northbound. While accelerating on the exit roadway from the services, immediately prior to rejoining the motorway, my vehicle struck a large pothole located within the services area on the exit leading back onto the main carriageway.</p> <p>The impact caused an immediate blowout of my front passenger-side tyre, forcing me to pull over onto the hard shoulder just outside the services. This created a dangerous situation and left me stranded on the motorway hard shoulder until assistance arrived. I contacted the RAC, who attended the scene and provided roadside assistance. An RAC report is available to support this account.</p> <p>Due to the early hour, darkness, and the risks associated with live motorway traffic, it was not safe for me to return to the location to photograph the pothole at the time of the incident.</p>