

[REDACTED]

From: [REDACTED]
Sent: 15 May 2024 10:43
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Upcoming Roadworks: M4 Prince of Wales Bridge Re-surfacing

Hi [REDACTED]

Thanks for the heat maps, they're really interesting.

I note that London looks a like a hotspot but doesn't feature in your top 15 list – is this due to the number of different postal districts across the city?

Our Senior Comms Manager for this project is [REDACTED], who I've copied in to this email. [REDACTED] will be pleased to work with you to develop a co-ordinated comms plan for your events.

If I can be of any further assistance, please do get in touch.

Kind regards,

[REDACTED]

From: [REDACTED]@wru.wales>
Sent: Monday, May 13, 2024 3:15 PM
To: [REDACTED]@nationalhighways.co.uk>; [REDACTED]@wru.wales>; [REDACTED]
[REDACTED]@wru.wales>
Subject: RE: Upcoming Roadworks: M4 Prince of Wales Bridge Re-surfacing

Hi [REDACTED]

Thank you for such a quick response

I have attached some analytics on the postcode data for Foo Fighters and Pink.

We completely agree that a coordinated multi-agency comms plan will be essential in the planning for these events and I have included our comms manager [REDACTED] into this email chain. Would you be able to connect him up with your comms lead so they can liaise and align plans?

Kind regards,

[REDACTED]



[REDACTED] | Head of Event Sales and Operations
Welsh Rugby Union Group / Grwp Undeb Rygbi Cymru
Principality Stadium, Westgate Street, Cardiff,
Phone / Ffôn: [REDACTED] | Mobile / Ffôn Symudol:
Email/ Ebost: [REDACTED]@wru.wales

Values: Excellence | Integrity | Success | Courage | Family | Humour
Gwerthoedd: Rhagoriaeth | Cywirdeb | Llwyddiant | Dewrder | Teulu | Hiwmor

From: [REDACTED]@nationalhighways.co.uk>
Sent: Monday, May 13, 2024 2:19 PM
To: [REDACTED]@wru.wales>; [REDACTED]@wru.wales>
Subject: RE: Upcoming Roadworks: M4 Prince of Wales Bridge Re-surfacing

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Hi [REDACTED]

Thanks for your email. We've paid close attention to your schedule and have programmed our work to prevent disruption to your events as far as possible. In respect of the events you've listed below:

- i) We anticipate starting enabling works on 1st July. These don't involve traffic restrictions, which are currently scheduled to begin on 13th July. This will mean the Monster Jam is unaffected by our work.
- ii) We understand the Billy Joel concert starts at 4pm, which will mean the bulk of the traffic will have passed through the Severn crossings before the evening peak "rush hour" arrives.
- iii) We have looked at traffic data from previous Speedway GPs at the Principality Stadium, and our modelling suggests that the additional traffic flows shouldn't lead to significant additional disruption.

We will be using Variable Message Signs on the M5 to ensure event traffic travelling from the Midlands uses the alternative M50/A449 routes.

Based on anticipated traffic volumes, we don't expect traffic delays of more than 15 minutes arising from our work. However any incidents or breakdowns are likely to have a greater impact than usual which means a greater risk of more significant disruption.

We would recommend that those attending your events allow plenty of extra time if driving over the Severn bridges. Our communications team will be conducting a campaign nearer the time to this effect and will be happy to work with you to co-ordinate messaging etc. Let me know if this is something you'd like me to facilitate.

Kind regards,

[REDACTED]

From: [REDACTED]<[REDACTED]@wru.wales>
Sent: Friday, May 10, 2024 3:18 PM
To: [REDACTED]<[REDACTED]@nationalhighways.co.uk>; [REDACTED]<[REDACTED]@wru.wales>
Subject: Re: Upcoming Roadworks: M4 Prince of Wales Bridge Re-surfacing

Hi [REDACTED]

Many thanks for making contact and updating Principality Stadium of these planned works.

Given the extent of the proposed works, I am particularly concerned to understand the impact these will have on our confirmed events in July and August:

- 1) Monster Jam on 6th July
- 2) Billy Joel on 9th August
- 3) Speedway GP on 17th August

All these events will attract fans from across the UK, with particular hot spots in London, West Country and the Midlands. I am obviously concerned with the potential congestion that could impact the arrival and departure profile for these events and am conscious of the public scrutiny and negative publicity that could result.

Are you able to provide more detail on the impact the works are likely to have on these events and if any preparatory works could impact the Pink, Taylor Swift and Foo Fighters concerts in June at Principality Stadium?

Kind regards

[REDACTED]

Sent from [Outlook for Android](#)

From: [REDACTED]<[REDACTED]@nationalhighways.co.uk>
Sent: Friday, May 10, 2024 2:36:24 pm
Subject: Upcoming Roadworks: M4 Prince of Wales Bridge Re-surfacing

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Dear Sir / Madam,

I am writing to you regarding our planned maintenance on the M4 Prince of Wales Bridge later this year.

The bridge is now almost 30 years old and requires maintenance to continue to provide road users with safe and comfortable journeys. In July 2024 we will begin a programme of work to refurbish and resurface the deck of the central section of the bridge.

We know how important reliable journeys are to communities and economies on either side of the bridge. We've designed our work to avoid a significant increase in cross border journey times and minimise disruption during peak travel periods and public events.

The scheme is scheduled to take 19 weeks. This duration allows us to keep two lanes available in each direction on the M4 using a contraflow. Keeping four out of five lanes open in each direction across both M4 and M48 crossings should minimise traffic delays.

We're completing this work during the summer to reduce the risk of it coinciding with weather-related restrictions on the M48 Severn Bridge. Prior to the start of the scheme, we're carrying out an accelerated programme of maintenance on the Severn Bridge to ensure it remains safe and serviceable during the work on the M4.

We're committed to working closely with our stakeholders throughout the duration of the scheme, including regular liaison meetings with colleagues from the Welsh Government and the South Wales Trunk Road Agent.

We will publish further information about these works on the following webpage:

<https://nationalhighways.co.uk/our-roads/south-west/m4-prince-of-wales-bridge-resurfacing/>

Real-time information about the status of the bridges and details of planned closures can also be found at our dedicated webpage for the Severn bridges:

<https://nationalhighways.co.uk/travel-updates/the-severn-bridges/>

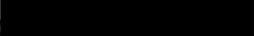
If you have any questions or concerns, please don't hesitate to get in touch.

Kind regards,


Route Manager - Gloucestershire & The Severn Crossings

National Highways | Brunel House | 930 Aztec West | Bristol | BS32 4SR

Tel: 

Mob: 

Web: <http://www.nationalhighways.co.uk>

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[REDACTED] | Head of Event Sales and Operations

Welsh Rugby Union Group / Grwp Undeb Rygbi Cymru
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