

**From November 2023 information about supporting customers exit EAs has been contained within our Customer Safety work instruction.....**

### **Vehicles leaving an EA**

- a. Set variable signs and signals (VSS) for a lane divert right (LDR), which will automatically set a reduced 50 mph mandatory variable speed limit (VSL) and the legend 'SLOW VEHICLE JOINING AHEAD' to provide advance warning to road users approaching the EA.
- b. Advise the customer to:
  - exit the EA when they consider it safe to do so
  - proceed onto the adjacent running lane with caution when there is a suitable gap in the traffic
    - contact the ROC if unable to exit the EA
  - ROC to consider further options to support the safe exiting of the EA.
- c. If reverse access is underway inform the customer to remain in the EA until directed otherwise
- d. Once the customer has rejoined the carriageway clear VSS