



National Highways  
National Traffic Operations  
Centre  
3 Ridgeway  
Quinton Business Park  
Birmingham  
B32 1AF

Our Reference: FOI2024/00769

[REDACTED]  
Via email: [REDACTED]

Dear [REDACTED]

**Freedom of Information Request: FOI2024/00769**

Thank you for your information request dated 8 August regarding The number of vehicle breakdowns (car and van) each year from 2020 to 2023. We have dealt with your request under the provisions of the Freedom of Information Act 2000.

**Your Request:**

***Statistics of vehicle breakdowns on UK motorways and A-roads:***

- *Number of breakdowns per year, per month, per day*
- *Which months have the most breakdowns reported*
- *Which day in the week do most breakdowns occur*
- *Geographical locations of breakdowns*
- *Which roads do the most breakdowns occur on*
- *The underlying reason for the breakdown (i.e. Tyre related, mechanical, etc..)*

**Our Response:**

Please find the data we hold on the attached spreadsheet entitled "FOI 2024-00769 vehicle breakdowns". Please note the following in relation to the provision of the data:

- We don't record vans separately – the only suitable vehicle type code is for "Light GV's and Vans" which we have provided but it is not possible to separate these two types.

- There is a tab for each year and vehicle type, so 4 tabs for cars and 4 tabs for Light GVVs/Vans, making 8 tabs in all.
- The data is as recorded by the Regional Operations Centre staff and there may be variations in the way manual fields are completed.
- The data we hold is not an accurate reflection of the total number of breakdowns on our network; the data we hold is only related to breakdowns we are notified of.
- The data will also be heavily skewed in relation to patrolled routes and therefore it cannot be concluded from this data that more breakdowns occur on our motorways than on our trunk roads (A roads) as these are not routinely patrolled and usually need no assistance from us to resolve.

I hope that the attached information is of use to you however if you are not satisfied with our response you may ask for an internal review within 40 working days of receiving the response, by replying to this email. You can learn more about the internal review process [here](#).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted [here](#) or via the address below –

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Please remember to quote reference number **FOI2024/00769** in any future communications about this response.

Kind regards



Lead FOI Officer  
FOI Advice Team

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