


[REDACTED]

From: [REDACTED]
Sent: 09 February 2024 12:25
To: [REDACTED]
Subject: RE: M4 POW Bridge resurfacing customer working group

Hi both

Firstly apologies I had a couple of things crop up this week which meant I wasn't able to get an initial Comms plan to you by yesterday.

I've completed a first draft which is saved here  M4 PoW resurfacing Comms handling plan.docx there's a couple of points that need support from you to develop, including a Q&A doc that I'd imagine [REDACTED] in the press office would want to input to as well.

Perhaps we can discuss some of the points in next weeks meeting.

Many thanks

[REDACTED]
Communications Co-ordinator - South West

National Highways | Temple Quay House | 2 The Square, Temple Quay | Bristol | BS1 6HA

Tel: [REDACTED]

Web: <https://nationalhighways.co.uk/our-roads/south-east/>



From: [REDACTED]@nationalhighways.co.uk>
Sent: Wednesday, February 7, 2024 11:09 AM
To: [REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>
Subject: RE: M4 POW Bridge resurfacing customer working group

Hi [REDACTED]

Many thanks for this! I will fill out the brief asap!

I've added the presentation into the folder now. Regarding the M48 Main Cable Inspection works, I will see where I can find the folder and will get you added onto it!

Kind regards
[REDACTED]

From: [REDACTED]@nationalhighways.co.uk>
Sent: Wednesday, February 7, 2024 10:30 AM
To: [REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>
Subject: RE: M4 POW Bridge resurfacing customer working group

Hi [REDACTED]

Thanks for getting the below folder sorted. I uploaded the key points brief template last week, please could it be filled out?

I still don't think I've seen sight of the powerpoint presentation you shared in the first meeting, could it be added to the folder? If possible could I also be added to the old Teams site for the M48 cable inspection works too please? I want to check the Comms material in it so I can apply a similar approach. Both of those things would be really helpful so I can complete the first draft of the Comms handling plan which I understand you wanted sight of by tomorrow.

Many thanks

[REDACTED]
Communications Co-ordinator - South West

National Highways | Temple Quay House | 2 The Square, Temple Quay | Bristol | BS1 6HA

Tel: [REDACTED]

Web: <https://nationalhighways.co.uk/our-roads/south-east/>



From: [REDACTED]@nationalhighways.co.uk>

Sent: Wednesday, January 31, 2024 10:50 AM

To: [REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>;

[REDACTED]@nationalhighways.co.uk> [REDACTED]@amey.co.uk>; [REDACTED]

[REDACTED]@nationalhighways.co.uk>

Cc: [REDACTED]@nationalhighways.co.uk>; [REDACTED]

<[REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>; [REDACTED]

[REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>;

[REDACTED]@nationalhighways.co.uk>; [REDACTED]@nationalhighways.co.uk>;

[REDACTED]@nationalhighways.co.uk>

Subject: RE: M4 POW Bridge resurfacing customer working group

Hi all,

Please fine the attached SharePoint folder to keep all the information in. It is a joint one with Amey to allow for all of us to access if needed. ☐ PoW Resurfacing of CBS

Please let me know if you are having issues accessing!

Kind regards

-----Original Appointment-----

From: [REDACTED]@nationalhighways.co.uk>

Sent: Wednesday, January 10, 2024 1:03 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: M4 POW Bridge resurfacing customer working group

When: 30 January 2024 13:30-14:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Where: Microsoft Teams Meeting

Hi all,

This is a recurring fortnightly meeting to discuss the customer impact of the M4 POW resurfacing scheme.

Microsoft Teams meeting

Join on your computer, mobile app or room device

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Meeting ID: [REDACTED]

Passcode: [REDACTED]

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[REDACTED] # United Kingdom, London

Phone Conference ID: [REDACTED]

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